COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of	In	the	Matter	of:
------------------	----	-----	--------	-----

CENTER RIDGE WATER DISTRICT NO. 2 ALLEGED)	
FAILURE TO COMPLY WITH AN ORDER BY THE) CASE NO. 2017-003	59
COMMISSION AND 807 KAR 5:001, SECTION 20(6))	

NOTICE OF FILING

Notice is given to all parties that the following materials have been filed into the record of this proceeding:

- The digital video recording of the evidentiary hearing conducted on January 9, 2018 in this proceeding;
- Certification of the accuracy and correctness of the digital video recording;
- All exhibits introduced at the evidentiary hearing conducted on January 9, 2018 in this proceeding;
- A written log listing, *inter alia*, the date and time of where each witness' testimony begins and ends on the digital video recording of the evidentiary hearing conducted on January 9, 2018.

A copy of this Notice, the certification of the digital video record, hearing log, and exhibits have been electronically served upon all persons listed at the end of this Notice. Parties desiring to view the digital video recording of the hearing may do so at https://psc.ky.gov/av_broadcast/2017-00359/2017-00359_09Jan18_Inter.asx.

Parties wishing an annotated digital video recording may submit a written request by electronic mail to pscfilings@ky.gov. A minimal fee will be assessed for a copy of this recording.

Done at Frankfort, Kentucky, this 11th day of January 2018.

Gwen R. Pinson

Executive Director

Public Service Commission of Kentucky

Steven R. Punson

Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076 Center Ridge Water District No. 2 Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CENTER RIDGE WATER DISTRICT NO. 2)	CASE NO.
ALLEGED FAILURE TO COMPLY WITH AN)	2017-00359
ORDER BY THE COMMISSION AND 807 KAR)	
5:001, SECTION 20(6))	

CERTIFICATE

- I, Pamela Hughes, hereby certify that:
- The attached DVD contains a digital recording of the Hearing conducted in the above-styled proceeding on January 9, 2018. Hearing Log, Exhibit List and Witness List are included with the recording on January 9, 2018.
 - 2. I am responsible for the preparation of the digital recording.
- The digital recording accurately and correctly depicts the Hearing of January 9, 2018.
- The "Hearing Log" attached to this Certificate accurately and correctly states the events that occurred at the Hearing of January 9, 2018, and the time at which each occurred.

Signed this 9th day of January, 2018.

Pamela Hughes, Natary Public

State at Large

My Commission Expires: April 22, 2019



Session Report - Standard

2017-00359_9JAN2018

Center Ridge Water DIstrict

Judge: Bob Cicero; Talina Mathews; Michael Schmitt

Witness: Brandon Bruner Clerk: Pam Hughes

Date:	Type:	Location:	Department:
1/9/2018	Show Cause Hearing	Hearing Room 1	Hearing Room 1 (HR 1)
Event Time	Log Event		
8:25:03 AM	Session Started		
8:25:05 AM	Session Paused		
9:03:35 AM	Session Resumed		
9:03:42 AM	Chairman Schmitt Preliminary rer	marks	
	Note: Hughes, Pam	Introductions of Commission	er's Cicero and Mathews.
9:04:02 AM	Case No. 2017-00359 Center Rid	ge Water District	
	Note: Hughes, Pam	Showcause case 2017-0035 2017-00164	9 was opened because of Case No.
9:04:43 AM	No one present for Center Ridge	WD	
9:04:59 AM	Camera Lock PTZ Activated		
9:05:08 AM	Atty Sanders for PSC		
	Note: Hughes, Pam	Witness is Brandon Bruner fo	or PSC
9:05:09 AM	Camera Lock Deactivated		
9:05:29 AM	No other matters to take care of		
9:05:33 AM	Camera Lock PTZ Activated		
9:05:35 AM	Witness Bruner called to the star	nd	
	Note: Hughes, Pam	Sworn in by Chairman	
9:05:42 AM	Camera Lock Deactivated		
9:05:44 AM	Camera Lock PTZ Activated		
9:05:51 AM	Atty Sanders direct exam of Witr		
	Note: Hughes, Pam	Brandon Bruner, Public Servi Manager.	ce Commission; Filings division Branch
9:05:53 AM	Camera Lock Deactivated		
9:07:12 AM	Atty Sanders direct exam of Witr	ess Bruner	
	Note: Hughes, Pam	Exiibit 1- Complaint case 20: Ridge Water DIstrict	17-00164 Peggy S. Rose v. Center
	Note: Hughes, Pam	Asks if copy of customer con Rose on April 5, 2017. With	nplaint filed in 2017-00164 by Peggy ess states "yes it was".
9:07:14 AM	Camera Lock PTZ Activated		
9:07:51 AM	Camera Lock Deactivated		
9:07:58 AM	Camera Lock PTZ Activated		
9:08:02 AM	Camera Lock Deactivated		
9:08:08 AM	Camera Lock PTZ Activated		
9:08:13 AM	Atty Sanders direct exam of Witr	ess Bruner	
2 02 02 11	Note: Hughes, Pam	Exhibit 2 - Letter filed in the	2017-00164, dated April 6, 2017.
9:08:27 AM	Camera Lock Deactivated		
9:08:45 AM	Atty Sanders direct exam of Witr		
	Note: Hughes, Pam	ordered Center Ridge Water filed against them. Dated, A	District to respond to the complaint pril 18, 2017. Witness states this was
	<u> </u>	served to them electronically	<i>/</i> .
9:08:48 AM	Camera Lock PTZ Activated		

9:09:49 AM	Atty Sanders direct exam of Wit	ness Bruner
2,02,12111	Note: Hughes, Pam	Witness Bruner states that no response was ever filed to the Order or letter.
9:10:09 AM	Atty Sanders direct exam of Wit	Control of
	Note: Hughes, Pam	Exhibit 4 - June 20, 2017 letter served by certified mail to Center Ridge Water District 2 at 69 Marguerite Boulevard. New Concord, KY 42076
9:10:09 AM	Camera Lock Deactivated	
9:10:11 AM	Camera Lock PTZ Activated	
9:10:18 AM	Camera Lock Deactivated	
9:10:28 AM	Camera Lock PTZ Activated	
9:10:42 AM	Atty Sanders direct exam of Wit	ness Bruner
	Note: Hughes, Pam	Exhibit 5 Receipt from letter was returned delivered, but no one signed. Date of delivery was 6-23-17.
9:11:03 AM	Camera Lock Deactivated	
9:11:07 AM	Atty Sanders direct exam of Wit	ness Bruner
	Note: Hughes, Pam	Referring to a response ever being filed. Witness Bruner states that no response has ever been filed in this case.
9:11:28 AM	Chairman Schmitt to Witness Br	runer
	Note: Hughes, Pam	Refers to PSC exhibit 5, only the certificate was returned that it had been delivered. Witness states that yes, it was returned with a delivery date of 6-23-17 with no signature.
	Note: Hughes, Pam	Regarding that all utilities are required to have name and email address on file with the commissiom. Witness states that "Yes they are and they had all those on file" All Orders and letters were sent to the addresses that were on file.
9:12:51 AM	Witness excused	
9:13:07 AM	Camera Lock PTZ Activated	
9:13:09 AM	Chairman Schmitt states no one	is here for Center Ridge.
9:13:15 AM	Camera Lock Deactivated	
9:13:24 AM	Adjourned	
9:13:31 AM	Session Paused	
9:27:59 AM	Session Ended	



2017-00359_9JAN2018

Center Ridge Water DIstrict

Judge: Bob Cicero; Talina Mathews; Michael Schmitt

Witness: Brandon Bruner Clerk: Pam Hughes

Name:	Description:
PSC Exhibit 01	Case No. 2017-00164 - Complaint - Peggy S. Rose v. Center Ridge Water District.
PSC Exhibit 02	Letter dated April 6, 2017 sent all parties acknowledging reciept of initial filing in Case No. 2017-00164
PSC Exhibit 03	Order entered April 18, 2017 requiring Center Ridge to Satisfy or Answer the complaint attached to it. Case No. 2017-00164.
PSC Exhibit 04	Certified letter sent to Center Ridge Water District on June 20, 2017.
PSC Exhibit 05	Return receipt from certified letter - Date of delivery was 6-23-17 but only an X was put in the signature line.

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:	RECEIVEL
PEGGY S ROSE) APR 5 2017
(Your Full Name) COMPLAINANT) Public Service Commission
VS.)
(Name of Utility) DEFENDANT	())) Case No. 2017-00164
The complaint of $\frac{Peroy}{Fose} \frac{\text{COMPLAINT}}{\text{(Your Full Name)}}$	respectfully shows:
(a) PEGGY S KOSE (Your Full Name)	NEWCONCORD KY 42076
(Your Address) (b) CENTEL RIDGE WATER (Name of Utility)	e Dist
1986 BUFFACO RD No. (Address of Utility)	EW CONCORD, KY 42076
(Describe here, attaching addit	ional sheets if necessary,
TEXMY KOSE LATE FEE'S IN the specific act, fully and clearly	THE AMOUNT OF \$35.19 y, or facts that are the reason
STATING THEY WERE BACK and basis for the complaint.)	
MAILED ON 3/10/11 WITH A	TAREAT OF DISCONELT
Continued on Nex	t Page

KentuckyUnbridledSpirit.com



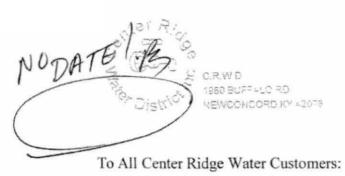
An Equal Opportunity Employer M/F/D

PSC		
Exhibit_	1	

Page 2 of 2 ON 3/15/17 WITH A RECONNECT FEE OF \$350-
IE NOT DAID LATE PER OF \$33
RECIEVED A MONTHLY BILL OR STATEMENT
COMPANY WILL SEND A THREAT OF DISCONERT
1 PAYMENT HAS NOT BEEN RECIEVED BY THE 15!
SHOWING A \$230 LALE FEE STATES MONTHLY SERVICE
15 4 2296 ON 1ST NO GRACE PERIOD AND ASSTATED NO
BILL SENT OUT. HOWEVER IT YOU DO NOT PAY THE LATE PEE YOU ARE NOT DISCONECTED - NOT BILLED
OR ANYTHIEG FOR THE "LATE PEE" - I AM THE ONLY PERS
PATE PEE YOU ARE NOT DISCONECTED - NOT BILLED OR ANYTHIEG FOR THE "LATE PEE! - I AM THE ONLY PERS MR DUNCAN ALAS BACK CHARGED LATE FEES - (Specifically state the relief decired)
(Specifically state the refler desired.)
REFUND ALL AATE FEE'S PAID IN THE
AMOUNT OF \$3519 IN ADDITION TO THE AMOUNT
0 = \$161 WHICH WAS A CREDIT ON MY ACCOUNT
IN ADDITION / REQUEST A MONTHLY BILL SENT
OUT A MINIUM OF 7 DAYS PRIOR TO DUE DATE
Dated at NEW CONCORD , Kentucky, this 30 day (Your City)
of MARCH, 2017
(Month)
Lank Bo
(Your Signature*)
(Name and address of attorney, if any) Date
(Name and address of attorney, if any) Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.





30t /11 par

All water payments are due on or before the first of the month. If your payment is not in my office by the 1st of the month it is considered late and you will be charged a late fee of \$2.30. If you do not pay this late fee by the 15th of that month your service will be disconnected for non-payment. If your service is disconnected there will be a \$350 reconnection fee, plus your past due bill, before service is restored. The water bill is \$22.96/mo due on the 1st of every month. After the first of the month the water bill is \$25.25 with the late fee. If your bill is not paid, in full, by the 15th of that month

your service will be disconnected.

Center Ridge Water District William Duncan

I received your Payment of 23.00 dollers On 3-4-17 you are 2.25 late fee to present disconnection please pay by 3-15-17

March 9 2017

William Duncan Center Ridge Water Company

In regards to your request for a late fee of \$2.25 on my account for the month of March, my payment was put in your company drop box on 3/3 so I am enclosing for you .09 cents. I arrived and this figure because every month for the past 54 months since I have had your services I have paid my water bill in the amount of \$23.00. That comes to a total of \$2.16 that I have as a credit on my account. So if I deduct my credit amount (to keep you from having to go to the expense of sending me a refund) of \$2.16 from your "late charge" of \$2.25 it comes to .09 cents that I owe you.

I am also notifying you that from this day forward I will deduct .38 cents from your bill for every block of time up to 12 hours and .76 cents for every block of time from 12 to 24 hours that we are without water due to improper, lack of or no maintenance from your company on our water system from my monthly bill. When my power is out I do not pay for service that I do not receive from them since there is no usage so I will apply the same logic to the water service when it is out I do not use any water

Since it is your belief that you should charge a 10% late fee on monthly service with no grace period at all, it is our belief that we should not have to pay for services that we are not receiving in a months' time as well. I also would like a copy of the signed water agreement that shows your company policy on payment and late fees mailed to me as well.

Thank you

Peggy Rose
- 210 Midgett Dr
New Concord KY 42076

after receiving your latter. I checked your payment history. How first payment was 2-7-2014 which by the way was late. You have been late 16 times, inclosed is a copy of your payment history and a copy of Rules and hegulations

16 late FEES 36.80
38 oredite X,04 1.52

Gredit you taped to your letter .09

Balance 35.19

due on or before 3-15-17

of payment is not received no later than 3-15-17 your service will be disconucted THREATTIPE

down also notifying you from this day forward everyone paying late will pay a late Fex, and if not paid by the 15th of each month will be disconnected, if your service he disconnected there is a 350,00 reconnection fee that have to be paid plus outstanding behave before service can be reconnected. Thank you for bringing this to my Ottention.

Center Ridge Water

#3

WEST BINDING					
NONE OF THESE BINDING, NG. NONE OF THESE BINDING, NG. ARE CONTRACT OR WERE CAPSC. KY. NO. ARE CONTS POR IND 4 GANCELLING P.S.C. KY. NO. ARE METUTS BY ME ANY GANCELLING P.S.C. KY. NO. ARE SIGNED BY ME ANY GANCELLING P.S.C. KY. NO.					
NOTO E WE DIE WE DIE					
ARE CONTS POR I ANY GANGELLING P.S.C. KY. NO.					
BY OF HA					
ABLE LIGHTED WINDS DISTRICT INC					
114 5/6/ AWAINTER BISTRICT, INC.					
NONE OF THESE BINDING NG NONE OF THESE BINDING NG ARE CONTRACT OR WERE CAPSC. KY. NO. ARE CONTS POR IND Y GANGELLING P.S.C. KY. NO. ARE MENTS BY NE AN Y GANGELLING P.S.C. KY. NO. THY SIGN AWARTER RIDGE WATER DISTRICT, INC. THY AS AWARTER RIDGE WATER DISTRICT, INC. OF 1 WAS AWARTER RIDGE WATER DISTRICT, INC.					
THIS					
1980 Boffalo Rd					
Nonconcord, ky 4zork					
(270) 486-6864					
RATES & CHARGES					
GAA					
RULES & REGULATIONS					
FOR FURNISHING					
WATER SERVICE					
AT					
CENTER RIDGE LAKE PROPERTIES ROUTE 6					
MURRAY KENTUCKY, 42071					
FILED WITH THE					
PUBLIC SERVICE COMMISSION					
OF					
KENTUCKY					
DATE OF ISSUE Manih 'Oate Year					
DATE EFFECTIVE					
Month, Date Year					
ISSUED BY William M. Duncan					
TITLE Owner & operator					

		FOR Center	Ridge Lake Properties Community, Town or City		
		P.S.C. KY NO.	1		
		Original	SHEET NO. 4		
C	Denter Ridge Water System	CANCELLING	P.S.C. KY. NO.		
	(Name of Utility)	***************************************	SHEET NO.		
******	RULES AND REGUL	ATIONS			
be en	The following are the rules and regulations of the prescribed herein will be uniformly charged to all contitled to free service by the utility. No employee afted to make an exception to these rates, rules, or ect to change by the utility at any time, subject to the a	istomers of the or individual regulations.	cutility. No one will receive or commissioner of the utility is These rules and regulations are		
	All connections will be at the customer's property lis. The shutoff valve will be installed at the customer's		ave a shutoff valve at said point.		
2.	2. A Tap-on/Connection Charge shall be assessed for new service connections. The amount of said charge will be set forth in the rates and charges section of this tariff. This charge will only be made when a new connection is made to the system. A current connection that has a change of ownership will not be assessed the charge.				
3.	All leaks must be reported immediately. Due to tincentive for customers repair leaks. Therefore, wat fails to repair the leak on their side of the pronoutication.	er service may	be disconnected if the customer		
4.	Each connection will be charged for service, and a residential or commercial unit.	single connect	tion can serve no more than one		
5.	Under no circumstances will a customer be allowed terms of a special contract executed by the utility an Due to the fact that service is un-metered, failure to for disconnection of service.	d approved by	the Public Service Commission.		
6.	All water lines must be underground and not expose	ed.			
			NO INFORMATION		
DAT	E OF ISSUE	17	7 INFORMA		
DAT	Month : Date / Year 'S EFFECTIVE	-/ '.	No 112.		
	Month/Date/Year	-/	m		
ISSU	JED BY Welliam of Officer)	cotomic sup	đ		
TITL	B Orwin 4. genator				

		F	OR C	enter R	Lidge Lake Proper	
					Community, Tov	wh or Cary
		P	S.C. KY.	NO.	1	
		9	<u> Driginal</u>		SHEET NO	5
		Center Badge Water System	CANCELI	LING	P.S.C. KY. NO	-
		(Name of Utility)			SHEET NO	
			21010		· · · · · · · · · · · · · · · · · · ·	
		RULES AND REGULA				
	7.	All costs associated with lines, leaks, repairs, maintenathe responsibility of the customer.	ince, etc	., on '	the customer's	property will be
	8.	The water must be shut off and lines drained prior unoccupied for more than 72 hours.	r to free	ezing	weather on a	ny dwelling left
	9.	Service can be disconnected due to non-payment, mis PSC rules. Due to the fact that service is un-meter customer's water line to be physically separated from the re-connection fee, in addition to any other fees owe amount of the reconnection charge is set forth in the re-	ted, a di the syste ed to the	iscon em. E e utili	nection of ser Sefore service (ity, must be p	vice requires the can be restored, a aid in full. The
	-10.	The shut off valves outside the water system buildin Tampering with any of the system's property can result				er's convenience.
	11.	If a customer sells the property upon which water ser new address, proper notification <u>must</u> be given to the		provid	led, or if a cus	tomer moves to a
275.50 Yearly 22.96 Monthly		Customers may choose to pay \$275. speer the enti- Otherwise, \$2250, will be due on the 1st day of each the 1st day of the month, a delinquency notice will be be disconnected on the 15th day of the month if p addition, a late payment penalty will be assessed. The the rates and charges section of this tariff. The bill a the 15th day of the month to avoid disconnection. If y payment penalty, and the reconnection charge must be any of the above rules are not followed, proper notic connected.	month.	If pa	yment has not	been received by
CHARGO	If a disc	any of the above rules are not followed, proper noticeonnected.	ce will	be gi	ven, and water	er service will be
	DAT	TE OF ISSUE Month : Date - Year	\	er en	n Colombia (Colombia de la maria (Colombia de la maria de Colombia	and transfer or in Lines in Contract to Fig. 16 to 16 th Appear in a recommendation than 46 in an
	DAT	TE EFFECTIVE	_/			
	ISS	UED BY William M Duniam (Signature of Officer)	_			
	TIT	LE Ourse, 4 operator	_			
		AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION CASE NO. DATED	V			9

DATED

	FOR Southeast Calloway County, Kentucky Community, Town or City
	P.S.C. KY. NO. 1
	First Revised SHEET NO. 2
Center Ridge Water District #3	CANCELLING P.S.C. KY. NO
(Name of Utility)	Original Sheet SHEET NO. 2
RATES AND CH	ARGES
A. RATE:	
All Connections	Flat Monthly Rate 229
NOTE - Customers may choose to pay 275.50	for the entire year. AUELED AMBULA
B. DEPOSITS:	and the same of th
No deposit is collected at this time.	
C. METER CONNECTION/TAP-ON CHARGES:	
Connection Charge	\$350.00 Per Connection
NOTE—Meters are not installed on this water sy	estem.
D. SPECIAL NON-RECURRING CHARGES:	PLAMOUNT \$350.00 - 10%
Re-connection Charge	LARGET \$350.00
Late Payment Penalty	enta mour - 10%
Returned Check Charge	20.00
	×
DATE OF ISSUE	
Month / Date / Year DATE EFFECTIVE	,
Monta/Date/Year	
ISSUED BY 1. Warm M. Jun Coun. (Signature of Officer)	
TITLE Owner & operator	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISS	
IN CASE NOBATED	water-

PEGGY ROSE

District: 2

Service Address: 210 Midgett dr Newconcord, ky 42076

Date Paid:	Date From:	Date To:	No Months Paid:	Check Number:	Amount Paid:	Comments:
12/27/2004	1/1/2005	1/1/2006	12	5053	\$230.40	12 MO
12/27/2004				5053	\$350.00	RECONNECT
12/1/2005	1/1/2006	1/1/2007	12	5304	\$230.40	12 MO
11/30/2006	1/1/2007	1/1/2008	12	5173	\$230.64	12 MO
12/2/2007	1/1/2008	1/1/2009	12	2069479014	\$230.64	12 mo
11/14/2008	1/1/2009	1/1/2010	12	1106	\$230.64	12 mo
1/1/2010	1/1/2010	1/1/2011	12	2169843765	\$230.64	12 mo
12/23/2010	1/1/2011	1/1/2012	12	2207860151	\$230.64	12 mo
5/23/2011				5940	\$60.88	increase
1/1/2012	1/1/2012	2/1/2012	1		\$30.96	1 mo cr used ++ 8.00 cr let
1/29/2012	2/1/2012	2/1/2013	12	2252779779	1 March 1 (1 Control C	12 mo + used cr
1/14/2013	2/1/2013	2/1/2014	12	2295148822	\$275.50	12 mo
2/7/2014	2/1/2014	3/1/2014	1	1071	\$23.00	1 mo
3/1/2014	3/1/2014	4/1/2014	1	1077	\$23.00	1 mo
4/5/2014	4/1/2014	5/1/2014	1	1084	0.00	1 mo + 2.25 short
4/30/2014	5/1/2014	6/1/2014	1	1085	\$23.00	
6/1/2014	6/1/2014	7/1/2014	1	1122	\$23.00	
7/22/2014	7/1/2014	9/1/2014	2	1133	\$46.00	
8/30/2014	9/1/2014	10/1/2014	1	1141	\$23.00	
10/6/2014	10/1/2014	11/1/2014	1	1142	\$23.00	
11/4/2014	11/1/2014	12/1/2014	1	1143	\$23.00	
12/1/2014	12/1/2014	1/1/2015	1	1147	\$23.00	
1/1/2015	1/1/2015	2/1/2015	1	1149	\$23.00	
2/5/2015	2/1/2015	3/1/2015	1	1150	\$23.00	
3/1/2015	3/1/2015	4/1/2015	1	1153	\$23.00	
4/1/2015	4/1/2015	5/1/2015	1	1159	\$23.00	
5/4/2015	5/1/2015	6/1/2015	1	1161	\$23.00	
6/2/2015	6/1/2015	7/1/2015	1	1163	\$23.00	
7/9/2015	7/1/2015	8/1/2015	1	1167	\$23.00	
7/31/2015	8/1/2015	9/1/2015	1	1168	\$23.00	
8/29/2015	9/1/2015	10/1/2015	1	1171	\$23.00	
10/6/2015	10/1/2015	11/1/2015	1	1176	\$23.00	
11/1/2015	11/1/2015	12/1/2015	1	1177	\$23.00	
12/1/2015	12/1/2015	1/1/2016	1	1180	\$23.00	
1/1/2016	1/1/2016	2/1/2016	1	1212	\$23.00	
1/29/2016	2/1/2016	3/1/2016	1	1214	\$23.00	
3/1/2016	3/1/2016	4/1/2016	1	1218	\$23.00	
4/1/2016	4/1/2016	5/1/2016	1	1221		1 mo 1.00 cr
4/30/2016	5/1/2016	6/1/2016	1	1227	\$23.00	
6/1/2016	6/1/2016	7/1/2016	1	1231	\$23.00	
6/30/2016	7/1/2016	8/1/2016	1	1239	\$23.00	
8/9/2016		9/1/2016	1	1185	\$23.00	
9/3/2016	9/1/2016	10/1/2016	i	1189	\$23.00	
10/4/2016	10/1/2016	11/1/2016	1	1192	\$23.00	

NONE OF THESE SHOW A BALANCE OWING THAT HAS BEEN CALCULATED FORWARD # PS

Comments:	rees groce solo	out to peggy ros	e 1/15/2014	Total:	\$3,472.84	
3/4/2017	3/1/2017	4/1/2017	1	1241	\$23.00	1 mo
1/19/2017	1/1/2017	3/1/2017	2	1204	\$46.00	2 mo
12/2/2016	12/1/2016	1/1/2017	1	1197	\$23.00	1 mo
11/1/2016	11/1/2016	12/1/2016	1	1193	\$23.00	1 mo

March 15 2017,

CENTER RIDGE WATER DISTRICT INC.

William M Duncan owner/operator

Suns Duran Jain il

Mr. Duncan,

I trust that you took the payment of \$35.19 out of your drop box yesterday 3/14/2017. This I believe to be an illegal action on your part. I also have reported this action to the Kentucky Public Works. I however was advised to pay the charges you stated I owed and further stated that I had only 2 days to pay this or my services would be discounted. This will be investigated by them.

I know for a fact that you are not preforming the same billing process as you have done with me to your other customers and this is a discriminatory process. I believe that you are discriminating against me because I asked for the late fee reduction from the overpayments that you had received in the past 3 years I have paid your monthly charge. I have NEVER been asked for "back due balance" on late fees. I am glad that you included a copy of my payment history with your other useless documents that you sent me. The payment history in fact reflects that you have never carried any type of balance owing on my account. Therefore rendering this a paid in full each month account with no previous balance due or collectable. I have submitted in fact all of the documents that you sent to me, even the useless copies of the Rules and Regulations. I assume you sent this to me in place of my request for a document which was signed by me indicating that I was aware of you billing processes. What you sent is not what I asked you for and therefore useless. You have nothing to substantiate that I had any idea about your billing process when in fact I did not. Especially since there was not any issues ever with not paying on the 1st, if a late charge notice was sent it always came after my payment had been put into the payment box. And then never was requested again.

I want you to understand Mr. Duncan I never purposely did not paid you – I missed one payment which I promptly paid not only my missed payment but the next month payment as well. If you notice that was January of 2017. It shows that my payment was receive on 1/19/2017..very strange that I received only 1 late notice from your company—did not pay that late notice and never received another one and was not disconnected either. That happened on each and every month that you state that I was late. I however also know that there were many times that your company did not visit the drop box and collect the payments on a daily basis. So how can you possible count us late if you do not collect payments? You cannot.

Here is a hint for you....SEND A MONTLY STATEMENT!! Send a statement that says it is due on the fist if payment is not received by the 5th you have charged a late fee in the amount of \$2.30... If you do not get the payment and late charge by the 10th send them a statement that shows total amount due and tell them they are discounted as of the 15th if payment is not received. Then if they were late and did not pay the late fee but just the normal monthly charge ADD THE LATE FEE ONTO the next month bill...if

they failed to pay by the 15th you need to be prepared to disconnect customers. Empty threats are just that nothing!! This process is not all that difficult to conceive of.

Be like a NORMAL company. I have always found it sketchy that you are able to run your company without having a proper billing system Mr. Duncan or proper notice if you are shutting down water, proper notice if the water needs to be boiled after it has been off due to bacteria issues – we personally DO NOT drink the water you provide, but some people do. I pay my bills every month to the companies that bill me and I typically pay them early—but without a bill that comes in my mailbox each month it tends to slip not only my mind but most of the customers you have as well. Your water company is not what is on my mind 24/7 by any means, so chances of recalling the monthly bill which never comes in the mail, the odds are not good.

You can use the \$35.19 I sent you on your trumped up late fee charges and use it to get yours self a cheap billing software—QuickBooks for DUMMIES is not expensive and you can use it.

I await the response from the Public Service Commission on their findings in this case. Of course if the ruling after checking your company "books" indicates that in fact you did discriminate and you cannot charge me for items that you do not show I owe—as well as not having charged anyone else then I will expect a full refund of the charge I sent to you of \$35.19—plus the amount of \$1.61 which should have been showing as a credit on my account as well.

Rest assured the next payment of my water will be on 4/14 in the amount of \$25.26. Well within your billing process per you Rates and Charges that you sent. And the date will be tracked since it is your prerogative to go or not to go out to collect your payments each day.

Thank you,

Peggy Rose

Natthew G. Bevin Governor

Charles G. Snavely Secretary Energy and Environment Cabinet



Commonwealth of Kentucky

Public Service Commission

211 Sower Blvd. P.O. Box 615 Frankfort Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov

April 06, 2017

Michael J. Schmitt

Robert Cicero Vice Chairman

Daniel E. Logsdon Jr. Commissioner

PARTIES OF RECORD

RE: Case No.

2017-00164

(Complaints - Rates, Service)
Peggy S. Rose, Complainant; Center Ridge Water District No. 2, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received April 05, 2017 and has been assigned Case No. 2017-00164. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at http://www.psc.ky.gov.

All documents submitted to the Commission in this proceeding must comply with the rules of procedure adopted by the Commission found in 807 KAR 5:001. Any deviation from these rules must be submitted in writing to the Commission for consideration as required by 807 KAR 5:001 (22). Additionally, confidential treatment of any material submitted must follow the requirements found in 807 KAR 5:001 (13).

Pursuant to the 2014 revisions to KRS 278.380, beginning on July 16, 2014, the Commission shall use electronic means to deliver orders. Please ensure a proper email address is included for each person to be included on the Commission's official service list.

Materials submitted to the Commission which do not comply with the rules of procedure, or that do not have an approved deviation, are subject to rejection by Commission pursuant to 807 KAR 5:001 (3). In order to insure cases are processed in a timely manner and accurate reliable records are created, please make sure that the rules of procedure are followed. Should you have any questions, please contact Renee Smith in the Filings Branch at 502-564-3940.

Sincerely,

Talina R. Mathews

Executive Director

TM/rs

KentuckyUnbridledSpirit.com



An Equal Opportunity Employer M/F/D

Matheus

PSC Exhibit Peggy S Rose |210 Midgett Dr | New Concord, KENTUCKY 42076

*Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

*Center Ridge Water District No. 2 Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

n the N	Matter of:	
	PEGGY S. ROSE COMPLAINANT)
	V.))) CASE NO. 2017-00164
	CENTER RIDGE WATER DISTRICT NO. 2) CASE NO. 2017-00164
	DEFENDANT)

ORDER

Center Ridge Water District No. 2 ("Center Ridge") is hereby notified that it has been named as defendant in a formal complaint filed on April 5, 2017, a copy of which is attached as the Appendix to this Order.

Pursuant to 807 KAR 5:001, Section 20, Center Ridge is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

By the Commission

ENTERED

APR 1 8 2017

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2017-00164 DATED APR 1.8 2017

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:	RECEIVE
PEGGY S ROSE) APR 5 2017
(Your Full Name) COMPLAINANT) Public Service Commission
VS.)
CENTER RIDGE WATER DIST (Name of Utility) DEFENDANT))) Case No. 2017-00164
The complaint of PESCY S ROSE (Your Full Name) (a) PESCY S ROSE	respectfully shows:
(Your Address) (b) CENTER RIDGE WATER (Name of Utility) 1986 BUFFACO RD NO	NEWCONCORD KY 42076 EDIST EWCONCORD, KY 42076
(Address of Utility)	OUT AND BILL ional sheets if necessary, THE AMOUNT OF \$35.19
STATING THEY WERE BACK of and basis for the complaint.)	
MAILED ON 3/10/11 WITH A	
Continued on Nex	r Page



*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.





All water payments are due on or before the first of the month. If your payment is not in my office by the 1st of the month it is considered late and you will be charged a late fee of \$2.30. If you do not pay this late fee by the 15th of that month your service will be disconnected for non-payment. If your service is disconnected there will be a \$350 reconnection fee, plus your past due bill, before service is restored. The water bill is \$22.96/mo due on the 1st of every month. After the first of the month the water bill is

\$25.25 with the late fee. If your bill is not paid, in full, by the 15th of that month your service will be disconnected.

Center Ridge Water District William Duncan

by 3-15-17

I received your Payment of 23,00 dollers On 3-4-17 you are 2.25 late fee to present disconnection please pay March 9 2017

William Duncan Center Ridge Water Company

In regards to your request for a late fee of \$2.25 on my account for the month of March, my payment was put in your company drop box on 3/3 so I am enclosing for you .09 cents. I arrived and this figure because every month for the past 54 months since I have had your services I have paid my water bill in the amount of \$23.00. That comes to a total of \$2.16 that I have as a credit on my account. So if I deduct my credit amount (to keep you from having to go to the expense of sending me a refund) of \$2.16 from your "late charge" of \$2.25 it comes to .09 cents that I owe you.

I am also notifying you that from this day forward I will deduct .38 cents from your bill for every block of time up to 12 hours and .76 cents for every block of time from 12 to 24 hours that we are without water due to improper, lack of or no maintenance from your company on our water system from my monthly bill. When my power is out I do not pay for service that I do not receive from them since there is no usage so I will apply the same logic to the water service when it is out I do not use any water

Since it is your belief that you should charge a 10% late fee on monthly service with no grace period at all, it is our belief that we should not have to pay for services that we are not receiving in a months' time as well. I also would like a copy of the signed water agreement that shows your company policy on payment and late fees mailed to me as well.

Thank you

Peggy Rose 210 Midgett Dr New Concord KY 42076

3-10-17 MAILED 117 PM

after receiving your letter. I checked your payment history. How final payment was 2-7-2014 which by the way was late. You have been late 16 times inclosed is a copy of your payment history and a copy of Rules and legulations

16 late FEES 36.80

38 credite X.04 1.52

Gredit you toped to your letter .09

Balance 35.19

due on or before 3-15-17

of payment is not received no later than 3-15-17 your services will be disconsisted THREATTIPE

down also notifying you from this day forward everyone paying late will pay a late Fix, and if not paid by the 15th of each month will be disconnected, if your service is disconnected there is a 350.0c reconnection fee that has mouth to be paid plus outstanding behave before service can be reconnected. Thank you for bringing this to my Ottention.

Center Ridge Water

	HESO BILL
NON	E OF THESE BINDING NG. E OF THESE BINDING P.S.C. KY. NO. I DATE HOLD WERE CAPSE. KY. NO. I DATE HOLD WATER DISTRICT, INC. AS AW ASN'TER RIDGE WATER DISTRICT, INC. 1980 BOFFALO Rd
in or C	ONTE POR IND 4 SANCELLING P.S.C. KY. NO.
AKE	DEN BY MOF ALL
ABLER	167 WARTER RILGE WATER DISTRICT, INC.
- AH4 "	05 AUCH AP
10	THISE
	1980 Boffalo Rd
	NUMBERSON, BY HOUTE
	(270) 456-4564
X.	RATES & CHARGES
	RULES & REGULATIONS
	FOR FURNISHING
	WATER SERVICE
i.e.	AT
	CENTER RIDGE LAKE PROPERTIES
	ROUTE 6 MURRAY KENTUCKY, 42071
	FILED WITH THE
	PUBLIC SERVICE COMMISSION
	OF
	KENTUCKY
and the state of t	
DATE OF ISSUE	
DATE EFFECTIVE	Month Date Year
ſ.	'An Month Date Year
ISSUED BY 1	rillian M. Diercan
TITLE CALL	ers occupation

		FOR	Center	Ridge Lake Properties Community, Town or City
		P.S.C. I	CY NO.	1
		Origina	*	SHEET NO. 4
C	enter Ridge Water System	CANC	LLING	P.S.C. KY. NO.
	(Name of Utility)			SHEET NO.
	RULES AND REGUL	LATION	S	
be en	The following are the rules and regulations of the prescribed herein will be uniformly charged to all cratified to free service by the utility. No employed litted to make an exception to these rates, rules, or set to change by the utility at any time, subject to the	ustomer: e or ind r regular	s of the ividual tions. T	utility. No one will receive or commissioner of the utility is hese rules and regulations are
1.	All connections will be at the customer's property li The shutoff valve will be installed at the customer's			ave a shutoff valve at said point.
2.	A Tep-on/Connection Charge shall be assessed for charge will be set forth in the rates and charges a made when a new connection is made to the syste ownership will not be assessed the charge.	ection o	f this t	ariff. This charge will only be
3.	All leaks must be reported immediately. Due to the incentive for customers repair leaks. Therefore, was fails to repair the leak on their side of the proouting of the proof	ter sarvi	ce may	be disconnected if the customer
4.	Each connection will be charged for service, and a residential or commercial unit.	single (connect	ion can serve no more than one
5,	Under no circumstances will a customer be allowe terms of a special contract executed by the utility at Due to the fact that service is un-metered, failure to for disconnection of service.	nd appro	red by	the Public Service Commission.
б.	All water lines must be underground and not expos-	ed.		
				NO INFORMATION
DAT	E OF ISSUE Month Date / Year	/	7	NO INFORM
DAT	E EFFECTIVE	/	`,	Noti
ISSU	HED BY William Tr. Burner	/		1,
TITL	B Orman 4. constan			

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO ________ PATED _____

							FOR	Center !	Ridge Lul Commu	ca Propani	os i or City	
							P.S.C. 1	(Y. NO.		1		
							Origina	1	SHEET	NO.	ž.	manovapati seta.
The Section of Page		enter Adge N		11.50		4,	CANC	STING	P.S-C. K	Y. NO		-
		(Nems of t	unty)						SHEET	NO	and the second s	
				R	ULES AND	REGUL	ATION	3				
	7.		seciated wit			, maister	Lance, (ec., on	the cus	omer's r	reperty will	i be
9	8.		must be shift for more th			ined pric	or to f	ieezing	weeths	er on an	y dwelling	lcft
	9.	PSC rules customer's re-connect	to be disconn Due to the water line to ion fee, in a the reconnect	e fact that to be physical addition to	t service is cally separ or any other	s un-met ated from r focs ow	ered, a the sy ted to	disconstem. I	nection Sefore s ity, mu	of servi ervice ca st be pa	ce requires n be restore d in full.	the d, a
Section 1		The stuff	off válves ou with any of	atside the the system	water system's propert	em buildi y can res	og ås Ut h	inere	or the ion of s	customer arvice.	's convenie	nce.
	11.		ner sells the ss, proper no						ded, or:	if a custo	mer moves	lo a
275.50 Yearly 22.96 they Monthly ALTERE	*	- Otherwise the 1 st day	s may chood, \$2250, will of the mon- nected on the a late payme and charges by of the mo- nenalty, and	l be due d in, a delin	n the 1 st di quency noti	ay of eac ice will b	n mont e sent	h. lí pa níomi	yment i	tas not b ustomer	een received that service	d by
HARBE	disc	ny of the sonnected.			ollowed, pr			ll be g		id weler	service wi	ll be
	DAT	E OF ISSUE_					/					and the sale of
	DAT	E EFFECTIVE		Month : De	-	The state of the s	_/					
	ISS	JED BY	William	Mosth Di M Q Gegnation	mian		_					
	ודוד	<u> </u>	mar to	رلترسوه								

275.50 Yearly

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO ______ DATED ___

	FOR Southeast Calloway County, Kennicky Community, Town or City
	P.S.C. KY. NO1
	Pirst Revised SHEBT NO. 2
Center Ridge Water District #3	CANCELLING P.S.C. RY. NO.
(Name of Utility)	Original Sheet SHEET NO. 2
RATES AND CHA	ARGES
A. RATE:	
	77.07
All Connections	Flat Monthly Rate 2290
NOTE - Customers may choose to pay 275.50 fo	ACTELED NO.
B. DEPOSITS:	M. Jan
No deposit is collected at this time.	
C. METER CONNECTION/TAP-ON CHARGES:	
Connection Charge	\$350.00 Per Connection
NOTE—Meters are not installed on this water sys	ten.
D. SPECIAL NON-RECURRING CHARGES:	PHAMOUNT \$350.00
Re-connection Charge	LARGET \$350.00
Late Payment Penalty	Pramour - 10%
Returned Check Charge	20.00
	4
DATE OF ISSUE	
Month / Date / Year DATE EFFECTIVE	
ISSUED BY A I Man M. Huncon	
TITLE Character & operator	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	ON
TN SASE NODATED	apparet.

PEGGY ROSE

District: 2

Service Address: 210 Midgett dr Newconcord, ky 42076

Date Paid:	Date From:	Date To:	No Months Paid:	Check Number:	Amount Paid:	Comments:
12/27/2004	1/1/2005	1/1/2006	12	5053	\$230.40	12 MQ
12/27/2004				5053		RECONNECT
12/1/2005	1/1/2006	1/1/2007	12	5304	\$230.40	
11/30/2006	1/1/2007	1/1/2008	12	5173	\$230.64	12 MO
12/2/2007	1/1/2008	1/1/2009	12	2069479014	\$230.64	
11/14/2008	1/1/2009	1/1/2010	12	1106	\$230.64	
1/1/2010	1/1/2010	1/1/2011	12	2169843765	\$230.64	12 ma
12/23/2010	1/1/2011	1/1/2012	12	2207860151	\$230.64	
5/23/2011				5940	\$60.88	increase
1/1/2012	1/1/2012	2/1/2012	1		\$30.96	1 mo crused ++ 8.00 cr le
1/29/2012	2/1/2012	2/1/2013	12	2252779779		12 mo + used cr
1/14/2013	2/1/2013	2/1/2014	12	2295148822	\$275.50	THE RESIDENCE OF THE PROPERTY OF THE PERSON
2/7/2014	2/1/2014	3/1/2014	4	1071	\$23.00	
3/1/2014	3/1/2014	4/1/2014	1	1077	\$23.00	
4/5/2014	4/1/2014	5/1/2014	1	1034		1 mo + 2.25 short
4/30/2014	5/1/2014	6/1/2014	1	1085	\$23.00	
6/1/2014	6/1/2014	7/1/2014	1	1122	\$23.00	
7/22/2014	7/1/2014	9/1/2014	2	1133	\$46.00	
8/30/2014	9/1/2014	10/1/2014	1	1141	\$23.00	
10/6/2014	10/1/2014	11/1/2014	1	1142	\$23.00	1 mo
11/4/2014	11/1/2014	12/1/2014	1	1143	\$23.00	1 mo
12/1/2014	12/1/2014	1/1/2015	1	1147	\$23.00	1 mo
1/1/2015	1/1/2015	2/1/2015	1	1149	\$23.00	1 mo
2/5/2015	2/1/2015	3/1/2015	1	1150	\$23.00	1 ma
3/1/2015	3/1/2015	4/1/2015	1	1153	\$23.00	1 ma
4/1/2015	4/1/2015	5/1/2015	1	1159	\$23.00	1 ma
5/4/2015	5/1/2015	6/1/2015	1	1161	\$23.00	1 mo
6/2/2015	6/1/2015	7/1/2015	1	1163	\$23.00	1 mo
7/9/2015	7/1/2015	8/1/2015	1	1167	\$23.00	1 mo
7/31/2015	8/1/2015	9/1/2015	1	1168	\$23.00	1 ma
8/29/2015	9/1/2015	10/1/2015	1	1171	\$23.00	1 mo
10/6/2015	10/1/2015	11/1/2015	1	1176	\$23.00	1 mo
11/1/2015	11/1/2015	12/1/2015	1	1177	\$23.00	1 mo
12/1/2015	12/1/2015	1/1/2016	1	1180	\$23.00	1 mo
1/1/2016	1/1/2016	2/1/2016	1	1212	\$23.00	1 ma
1/29/2016	2/1/2016	3/1/2016	1	1214	\$23.00	1 ma
3/1/2016	3/1/2016	4/1/2015	1	1218	\$23.00	1 mo
4/1/2016	4/1/2016	5/1/2016	1	1221	22220000	1 ma 1.00 cr
4/30/2016	5/1/2018	6/1/2016	1	1227	\$23.00	
6/1/2016	6/1/2016	7/1/2016	1	1231	\$23.00	1 mo
6/30/2016	7/1/2016	8/1/2016	1	1239	\$23.00	
8/9/2016	8/1/2016	9/1/2016	1	1185	\$23.00	1 mo
9/3/2016	9/1/2016	10/1/2016	1	1189	\$23.00	
10/4/2016	10/1/2016	11/1/2015	1	1192	\$23.00	1 mg

NONE OF THESE SHOW A BALANCE OWING THAT HAS BEEN CALCULATED FORWARD & B

3/1/2017	4/1/2017	1	1241	\$23.00	1 mo
1/1/2017	3/1/2017	2	1204	\$46.00	2 mo
12/1/2016	1/1/2017	1	1197	\$23,00	1 mo
11/1/2016	12/1/2016	1	1193	\$23.00	1 mo
	11/1/2016 12/1/2016 1/1/2017	12/1/2016 1/1/2017	12/1/2016 1/1/2017 1	12/1/2016 1/1/2017 1 1197	12/1/2016 1/1/2017 1 1197 \$23.00

March 15 2017.

CENTER RIDGE WATER DISTRICT INC.

William M Duncan owner/operator

July 20 mil

Mr. Duncan,

I trust that you took the payment of \$35.19 out of your drop box yesterday 3/14/2017. This I believe to be an illegal action on your part. I also have reported this action to the Kentucky Public Works. I however was advised to pay the charges you stated I owed and further stated that I had only 2 days to pay this or my services would be discounted. This will be investigated by them.

I know for a fact that you are not preforming the same billing process as you have done with me to your other customers and this is a discriminatory process. I believe that you are discriminating against me because I asked for the late fee reduction from the overpayments that you had received in the past 3 years I have paid your monthly charge. I have NEVER been asked for "back due balance" on late fees. I am glad that you included a copy of my payment history with your other useless documents that you sent me. The payment history in fact reflects that you have never carried any type of balance owing on my account. Therefore rendering this a paid in full each month account with no previous balance due or collectable. I have submitted in fact all of the documents that you sent to me, even the useless copies of the Rules and Regulations. I assume you sent this to me in place of my request for a document which was signed by me indicating that I was aware of you billing processes. What you sent is not what I asked you for and therefore useless. You have nothing to substantiate that I had any idea about your billing process when in fact I did not. Especially since there was not any issues ever with not paying on the 1st, if a late charge notice was sent it always came after my payment had been put into the payment box. And then never was requested again.

I want you to understand Mr. Duncan I never purposely did not paid you – I missed one payment which I promptly paid not only my missed payment but the next month payment as well. If you notice that was January of 2017. It shows that my payment was receive on 1/19/2017..very strange that I received only 1 late notice from your company—did not pay that late notice and never received another one and was not disconnected either. That happened on each and every month that you state that I was late. I however also know that there were many times that your company did not visit the drop box and collect the payments on a daily basis. So how can you possible count us late if you do not collect payments? You cannot.

Here is a hint for you....SEND A MONTLY STATEMENT!! Send a statement that says it is due on the fist if payment is not received by the 5th you have charged a late fee in the amount of \$2.30... If you do not get the payment and late charge by the 10th send them a statement that shows total amount due and tell them they are discounted as of the 15th if payment is not received. Then if they were late and did not pay the late fee but just the normal monthly charge ADD THE LATE FEE ONTO the next month bill...if

they failed to pay by the 15th you need to be prepared to disconnect customers. Empty threats are just that nothing!! This process is not all that difficult to conceive of.

Be like a NORMAL company. I have always found it sketchy that you are able to run your company without having a proper billing system Mr. Duncan or proper notice if you are shutting down water, proper notice if the water needs to be boiled after it has been off due to bacteria issues – we personally DO NOT drink the water you provide, but some people do. I pay my bills every month to the companies that bill me and I typically pay them early—but without a bill that comes in my mailbox each month it tends to slip not only my mind but most of the customers you have as well. Your water company is not what is on my mind 24/7 by any means, so chances of recalling the monthly bill which never comes in the mail, the odds are not good.

You can use the \$35.19 I sent you on your trumped up late fee charges and use it to get yours self a cheap billing software—QuickBooks for DUMMIES is not expensive and you can use it.

I await the response from the Public Service Commission on their findings in this case. Of course if the ruling after checking your company "books" indicates that in fact you did discriminate and you cannot charge me for items that you do not show I owe—as well as not having charged anyone else then I will expect a full refund of the charge I sent to you of \$35.19—plus the amount of \$1.61 which should have been showing as a credit on my account as well.

Rest assured the next payment of my water will be on 4/14 in the amount of \$25.26. Well within your billing process per you Rates and Charges that you sent. And the date will be tracked since it is your prerogative to go or not to go out to collect your payments each day.

Thank you,

Peggy Rose

Peggy S Rose 210 Midgett Dr New Concord, KENTUCKY 42076

*Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

Matthew G. Bevin Governor

Charles G. Snavely Secretary Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.

P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc. kv.gov

Michael J. Schmitt Chairman

> Robert Cicero Vice Chairman

June 20, 2017

Center Ridge Water District No. 2 69 Marguerite Boulevard New Concord, KY 42076 CERTIFIED MAIL
RETURNED RECEIPT REQUESTED

Re.

Peggy S. Rose v. Center Ridge Water District No. 2

Case No. 2017-00164

To Whom It May Concern:

Attached please find a copy of the Order to Satisfy or Answer ("Order") the Complaint filed in the matter referenced above. The Order entered by the Commission on April 18, 2017, requires Center Ridge Water District No. 2 ("Center Ridge") to satisfy the matters complained of or file a written answer within ten days. The Order was served on Center Ridge electronically on April 18, 2017, at the email address that is listed in the Commission's official records: billdtruck@wk.net.

No answer has been received to date and the time period to answer has expired. Therefore, Commission Staff request that Center Ridge file an answer within ten days, along with a motion for an extension of time to file the answer, explaining its good cause for the delay in this matter. Commission regulation 807 KAR 5:001, Section 4(4) requires that the answer and motion for an extension of time be filed by an attorney. Should Center Ridge fail to file a timely response, the Commission will pursue further action regarding this matter.

If you have any questions, please contact Jennifer Fell at (502) 782-2585.

Sincerely,

Talina R. Mathews Executive Director

JLF/ph Attachment

cc: Parties of Record

KentuckyUnbridledSpirit.com



An Equal Opportunity Employer M/F/D

PSC Exhibit

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

	A.L	A		-	Ė.
m	the	IVI	11169	ſΟ	

PEGGY S. ROSE	COMPLAINANT)
	COMIT EATIVATO)
V.) CASE NO. 2017-00164
CENTER RIDGE WA	TER DISTRICT NO. 2)
	DEFENDANT)

ORDER

Center Ridge Water District No. 2 ("Center Ridge") is hereby notified that it has been named as defendant in a formal complaint filed on April 5, 2017, a copy of which is attached as the Appendix to this Order.

Pursuant to 807 KAR 5:001, Section 20, Center Ridge is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

By the Commission

ENTERED

APR 1 8 2017

KENTUCKY PUBLIC SERVICE COMMISSION

Λ

Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2017-00164 DATED APR 1 8 2017

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:	HECEIVE
PEGGY S ROSE) APR 5 2017
(Your Full Name) COMPLAINANT	Public Service Commission
VS.)
CENTER RIDGE WATER DIST (Name of Utility) DEFENDANT	Case No. 2017-00164
The complaint of Person S Rose (Your Full Name)	respectfully shows:
(a) PEGGY S KOSE (Your Full Name)	NEWCONCORD KY 42076
(Your Address) (b) CENTEL RIDGE WATER (Name of Utility)	
(c) That: CRWD DID SINGLE (Describe here, attaching addit PERMY ROSE LATE FEES IN	
the specific act, fully and clear	y, or facts that are the reason
STATING THEY WERE BACK and basis for the complaint.)	
MAILED ON 3/10/12 WITH A	TAREAT OF DISCONELT

Continued on Next Page



Page 2 of 2 ON 3/15/17 WITH A RECONNECT FEE OF \$350-
RECIEVED A MONTHLY BILL OR STATEMENT
COMPANY WILL SEND A THREAT OF DISCONECT
IF PAYMENT HAS NOT BEEN RECIEVED BY THE 1ST
SHOWING A \$230 LALE FEE STATES MONTHLY SERVICE 15 \$2396 ON 1ST NO GRACE PERIOD AND ASSTATED NO BILL SENTOUT. HOWEVER IT YOU DO NOT PAY THE ATE FEE YOU ARE NOT DISCONELTED - NOT BILLED
OR AMYTHIEG FOR THE "LATE FEE" I AM THE ONLY PERSON OR DYNCAM HAS BACK CHARGED LATE FEES
(Specifically state the relief desired.)
REFUND ALL LATE FEE'S PAID IN THE
AMOUNT OF \$350 IN ADDITION TO THE AMOUNT
OF \$161 WHICH WAS A CREDIT ON MY ACCOUNT
IN ADDITION / REQUEST A MONTHLY BILL SENT
OUT A MINIUM OF 7 DAYS PRIOR TO DUE DATE

Dated at NEW CONCORD , Kentucky, this 30 day (Your City)

of MARCH 2017

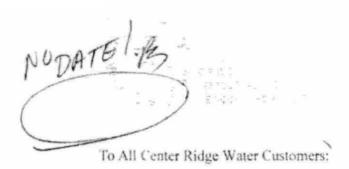
(Four Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.





Pymr, 12 Part 1907 1907 Part Bot 3/9/17 Part

All water payments are due on or before the first of the month. If your payment is not in my office by the 1st of the month it is considered late and you will be charged a late fee of \$2.30. If you do not pay this late fee by the 15th of that month your service will be disconnected for non-payment. If your service is disconnected there will be a \$350 reconnection fee, plus your past due bill, before service is restored. The water bill is \$22.96/mo due on the 1st of every month. After the first of the month the water bill is

\$25.25 with the late fee. If your bill is not paid, in full, by the 15th of that month your service will be disconnected.

Center Ridge Water District William Duncan

WH 3-15-17

I received you tayment of 23.00 dollars On 3-4-17 you over 2.25 late fee to present disconnection please pay

March 9 2017

William Duncan Center Ridge Water Company

In regards to your request for a late fee of \$2.25 on my account for the month of March, my payment was put in your company drop box on 3/3 so I am enclosing for you .09 cents. I arrived and this figure because every month for the past 54 months since I have had your services I have paid my water bill in the amount of \$23.00. That comes to a total of \$2.16 that I have as a credit on my account. So if I deduct my credit amount (to keep you from having to go to the expense of sending me a refund) of \$2.16 from your "late charge" of \$2.25 it comes to .09 cents that I owe you.

I am also notifying you that from this day forward I will deduct .38 cents from your bill for every block of time up to 12 hours and .76 cents for every block of time from 12 to 24 hours that we are without water due to improper, lack of or no maintenance from your company on our water system from my monthly bill. When my power is out I do not pay for service that I do not receive from them since there is no usage so I will apply the same logic to the water service when it is out I do not use any water

Since it is your belief that you should charge a 10% late fee on monthly service with no grace period at all, it is our belief that we should not have to pay for services that we are not receiving in a months' time as well. I also would like a copy of the signed water agreement that shows your company policy on payment and late fees mailed to me as well.

Thank you

Peggy Rose 210 Midgett Dr New Concord KY 42076

3-10-17 MAILED 117 PM

alter receives your latter. I checked your payment history. How first payment was 2-7-2014 which by the way was late. You have been late 16 those inclosed is a ropy of your payment history and a copy of Pulez and liquilations

16 wate FEES	36.80
40, x stable 86	1,92
Gudit you toped to you	4 letter .99
	Balance 35.19
Land	W. W. Hiller 3-15-17

will be disconcited THREATER

do an ever cotiline you won this day forward everyone young rate will pay a lot. The, and if not paid by the 15th of each months will be disconnected. If your service he disconnected there is a 350.00 reconnection fee that has months to be paid plus intetanding belonce before survey can show the reconnected. Trank you so thinging the layer to be say.

Center Ridge Write.

- LIESE BINDING NG
NONE OF THESE BINDING NG NONE OF THESE BINDING NG ARE CONTRACTOR WERE CAPSCRY. NO. 1 ARE CONTRACTOR WERE CAPSCRY. NO. 1 ARE CONTRACTOR WERE LINGUISCHED NO. 1
CONTRADOR INDIA OF
ARE CONTRACTOR WET OF SERVING. ARE CONTRACTOR WET ANY SENCELLING PSC. KY NO.
ABLEET NEP DE OFF
114 5/8/ WHENTER RIDGE WATER DISTRICT, INC.
NONE OF THESE BINDING NG ARE CONTRACTOR WERE CAPSCRY NO. 1 ARE MENTS BY NE ANY GENERALING P.S.C. RY NO. ARE SIGNED BY OF SHEET DISTRICT, INC. 144 SIGNED AWARTER RIDGE WATER DISTRICT, INC. 1480 B-Halo Rd
1980 B-Halo Rd
A = 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
.270)
RATES & CHARGES
A.K.D.
RULES & REGULATIONS
FOR YURN/SHING
WATER SERVICE
CENTER RIDGE LAKE PROPERTIES ROUTE 6
MURRAY KENTUCKY, 42671
FILEO WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY
The second secon
MATE OF MISUE
DATE SAVECTIVE Many, Date Year
BELFD BY WALLOW THE STREET
mar Charles & substance
·

		FOR Center Ridge Lake Properties
		Community, Town or City
		PSC. KY NO.
		Onginal SHEET NO. 4
	Center Rodge Water System (Name of Unlay)	CANCELLING PS C REY NO
	C-roads or what is	MEET 30
	RULES AND REGU	LATTONS
be e perm	The following are the rules and regulations of the prescribed herein will be uniformly charged to all satisfied to free service by the utility. No employmented to make an exception to these rates, rules, ect to change by the utility at any time, subject to the	customers of the utility. No one will receive or see or individual commissioner of the utility is or regulations. These rules and regulations are
ž.	Ail connections will be at the customer's property. The shotoff valve will be inscalled at the customer.	
2.	A lapton Connection Charge shall be assessed to charge will be set forth in the rates and charges made when a new connection is made to the sys- ownership will not be assessed the charge.	section of this tariff. This charge will only be
3.	All leaks must be reported immediately. Due to incentive for customers repair leaks. Therefore, a fails to repair the leak on their side of the possification.	aler service may be disconnected if the customer
4.	Each connection will be charged for service, and residential or commercial unit.	a single connection can serve no more than one
5.	Under no circumstances will a customer be allow terms of a special contract executed by the utility. Due to the fact that service is un-metered, failure for disconnection of service.	and approved by the Public Service Commission.
6.	All water lines must be underground and not expe	NO INFORMATION
		MATIO
DA	TS OF 1890 2 March Date, Year	7 NO INFORM
DA	IS EFFECTIVE	-/ · · · · · · ·
188	CED BY William T. Hamsey	<i>[**</i> ,
717	TE Storm I restated	THE PROPERTY OF
	ANT ADMIN OF DRIVER OF THE PUBLIC SERVICE CONSMISS	sion.
154	PARAL DATED	

¥

				SOR Center Rizge Lake Properties Community, York of City
				P.S.C. KY. NG
				Original SHEET NO. 1
-	and the	Septer Rudge Water System		CANCELLING P.S.C. KY. NO.
		(Name of Unility)		SHEE! NO.
	To take the con-		RULES AND	REGULATIONS
	7	All costs associated with little responsibility of the co	nes, leuks, repairs stomer	one common, see too the continue's through well be
	8	The vater must be shut unaccupied for more than		ned prior to freezing weather an any datching left
	9	PSC rules. Due to the frustomer's water line to be re-connection fee, in add	act that service is e physically separa mon to any other	ment, misuse, or non-compliance with the utility's or un-metered, a disconnection of service requires the ted from the system. Before service can be restored, a fees owed to the utility, trust be paid in Add. The han the rates and charges section of this tariff
	10.	The Edit off valves outs: Tempering with any of the	do the water system's property	m building are there for the customer's convenience.
	11.	If a customer sells the pronew address, proper notif		water service is provided, or if a customer moves to a en to the utility.
LIER ALTER	ily .	Otherwise, \$234k, will be the 1st day of the month, be disconnected on the addition, a late payment in the said charges see the 15st day of the month	e due on the 1" da a delinquency notice 15" day of the im- penalty will be ass not of this tariff.	r the entire appointing year's water usage at once, you each month, if payment has not been received by the will be sent informing the customer that service will onth if payment has not been received by then. In essed. The amount of said penalty what he paid by the office. If water service is disconnected, the ball, the late go must be paid before service can be restored.
CHARG	If a	in, I the above rules and connected	nat fallowed, pr	oper notice will be given, and water service will be
				The second secon
	DAT	TE OF 33.4	to the State Villa	
	DA1	TE SPRECTIVE		
	155	JED BY Willia "	M Curion	
	T17	is June + op	vote.	
	BY	AUTHORITY OF CROSS OF FUE	PICEL TO ESSENTE VIO	C. MARTINES.

	FOR Southerst Colloway County, Kentucky Coramunity, Town of City
	9.S.C. RY. NO1
	Fire Revised SHEET NO. 2
Center Ridge Water District, 43	CANCELLING P.S.C. RY NO.
(Name of Utility)	Original Sheet SHEZT NO. 2
RATES AND CILA	RGES
A. RATE:	
.vi Connections	Flow Monthly Rate 2296
NOTE - Customers may choose to pay 275 years	AUTEZEDIT
B. DEPUSITS:	and but
No deposit is collected at this time.	
C. METER CONNECTION:TAP-ON CHARGES:	a.
Counsction Charge	\$350.00 Per Connection
NOTE-Meters are not installed on this water sys	tem.
D. SPECIAL NON-RECURRING CHARGES:	PLAMOUNT \$350,00
Re-connection Charge	1 ARGG \$350.00
Late Payment Penalty	on/amour
Recurred Cheek Charge	20.00
	organia popurati kalikun namana aranda anamana anda anamana anamana anamana anamana anamana anamana anamana an
DATE OF 18S CZ	
DATE EFFECT: - E	PTIPE OF SAMESTANDAM AND
ISSUED BY 1/ Weary W Allowers	11.7. mg
mis Dente Toplain	anno dilan
BY AUTHORITY OF ORDER OF THE FUBLIC SERVICE COMMISSION	DK commencents
MENSEL BY BEST	sandy-

PEGGY ROSE

District: 2

Service Address: 210 Midgett dr Newconcord, ky 42076

and the same of th					The same and the	
Date Paid:	Date From:			Check Number:	Amount Paid:	Comments:
				A		o difficulties.
12/27/2004	1/1/2005	1/1/2006	12	5053	5720 40	12.110
12/27/2004				5053	\$230.40	RECONNECT
12/1/2005	1/1/2006	1/1/2007	12	5304	\$230.40	
11/30/2006	1/1/2007	1/1/2008	12	5173		
12/2/2007	1/1/2008	1/1/2009	12		\$230.64	
11/14/2008	1/1/2009	1/1/2010	12	2069479014 1108	\$230.64	
1/1/2010		1/1/2011	12	2169843765	\$230.64	
12/23/2010	1/1/2011	1/1/2012	12	2207860151	\$230.64	
5/23/2011		11.11.11.91.2		5940	\$230.64	1.70
1/1/2012	1/1/2012	2/1/2012	1	3340		increase
1/29/2012	2/1/2012	2/1/2013		2252779779		1 me crused ++ 8 00 or left
1/14/2013	2/1/2013	2/1/2014	12	2295148822		12 mo + used cr
2/1/2014	2/1/2014	3/1/2014	1	1071	\$275.50	
3/1/2014	3/1/2014	4/1/2014	1	1077	\$23.00	
4/5/2014	4/1/2014	5/1/2014		1084	\$23.00	
4/30/2014	5/1/2014			1085		1 mo + 2.25 short
6/1/2014		7/1/2014		1122	\$23.00	
7/22/2014		9/1/2014		1133	\$23.00	
8/30/2014	9/1/2014	10/1/2014		1141	\$48.00	
10/6/2014	10/1/2014	11/1/2014		1142	\$23.00	
11/4/2014	11/1/2014	12/1/2014	,	1143	\$23.00 \$23.00	
12/1/2014	12/1/2014	1/1/2015	,	1147		
1/1/2015	1/1/2015	2/1/2015	1	1149	\$23.00 \$23.00	
2/5/2015				1150	\$23.00	
3/1/2015		4/1/2015		1153	\$23.00	
4/1/2015		5/1/2015		1159	\$23.00	
5/4/2015		6/1/2015		1181	\$23.00	
6/2/2015		7/1/2015		1163	\$23.00	
7/9/2015		8/1/2015	1	1167	\$23.00	
7/31/2015		9/1/2015	1	1168	\$23.00	
8/29/2015		10/1/2015	1	1171	\$23.00	
10/6/2015		11/1/2015	1	1175	\$23.00	
11/1/2015	11/1/2015	12/1/2015	1	1177	\$23.00	
12/1/2015	12/1/2015	1/1/2016	1	1180	\$23.00	
1/1/2016	1/1/2016	2/1/2016	1	1212	523.00	
1/29/2016	2/1/2016	3/1/2016	1	1214	\$23.00	
3/1/2016	3/1/2016	4/1/2016	1	1218	523.00	17 (2017(20)
4/1/2016	4/1/2016	5/1/2018	1	1221	3.75	1 mg 1 00 cr
4/30/2016	5/1/2016	6/1/2016	1	1227	\$23.00	
6/1/2016	6/1/2016	7/1/2016	1	1231	\$23.00	
6/30/2016	7/1/2016	8/1/2016	1	1239	\$23.00	
8/9/2016	8/1/2016	9/1/2016	1	1185	\$23.00	
9/3/2016	9/1/2016	10/1/2015	1	1189	\$23 00	
10/4/2016	10/1/2016	11/1/2016	1	1192	\$23.00	
and the same of						

NONE OF THESE SHOW A BALANCE OWING THAT HAS BEEN CALCULATED FORWARD & PS

Comments:	rees grace sold	i out to peggy ro	se 1/15/2014	Total:	\$3,472.84	
3/4/2017	3/1/2017	4/1/2017	1	1241	\$23.00	1 mo
1/19/2017	1/1/2017	3/1/2017	2	1204	\$46.00	2 mo
12/2/2015	12/1/2016	1/1/2017	1	1197	\$23.00	1 ma
11/1/2016	11/1/2016	12/1/2016	1	1193	\$23.00	1 ma

March 15 2017.

CENTER RIDGE WATER DISTRICT INC.

William M Duncan owner/operator

Sun Denois il

Mr Duncan

I trust that you took the payment of \$35.19 out of your drop box yesterday 3/14/2017. This I believe to be an illegal action on your part. I also have reported this action to the Kentucky Public Works. I however was advised to pay the charges you stated I owed and further stated that I had only 2 days to pay this or my services would be discounted. This will be investigated by them.

I know for a fact that you are not preforming the same billing process as you have done with me to your other customers and this is a discriminatory process. I believe that you are discriminating against me because I asked for the late fee reduction from the overpayments that you had received in the past 3 years I have paid your monthly charge. I have NEVER been asked for "back due balance" on late fees. I am glad that you included a copy of my payment history with your other useless documents that you sent me. The payment history in fact reflects that you have never carried any type of balance owing on my account. Therefore rendering this a paid in full each month account with no previous balance due or collectable. I have submitted in fact all of the documents that you sent to me, even the useless copies of the Rules and Regulations. I assume you sent this to me in place of my request for a document which was signed by me indicating that I was aware of you billing processes. What you sent is not what I asked you for and therefore useless. You have nothing to substantiate that I had any idea about your billing process when in fact I did not. Especially since there was not any issues ever with not paying on the 1°, if a late charge notice was sent it always came after my payment had been put into the payment box. And then never was requested again.

I want you to understand Mr. Duncan I never purposely did not paid you – I missed one payment which I promptly paid not only my missed payment but the next month payment as well. If you notice that was January of 2017. It shows that my payment was receive on 1/19/2017. Very strange that I received only 1 late notice from your company—did not pay that late notice and never received another one and was not disconnected either. That happened on each and every month that you state that I was late. I however also know that there were many times that your company did not visit the drop box and collect the payments on a daily basis. So how can you possible count us late if you do not collect payments? You cannot

Here is a hint for you....SEND A MONTLY STATEMENT!! Send a statement that says it is due on the fist if payment is not received by the 5th you have charged a late fee in the amount of \$2.30... If you do not get the payment and late charge by the 10th send them a statement that shows total amount due and tell them they are discounted as of the 15th if payment is not received. Then if they were late and did not pay the late fee but just the normal monthly charge ADD THE LATE FEE ONTO the next month bill.

they failed to pay by the 15° you need to be prepared to disconnect customers. Empty threats are just that nothing!! This process is not all that difficult to conceive of.

Be like a NORMAL company. I have always found it sketchy that you are able to run your company without having a proper billing system Mr. Duncan or proper notice if you are shutting down water, proper notice if the water needs to be boiled after it has been off due to bacteria issues – we personally DO NOT drink the water you provide, but some people do. I pay my bills every month to the companies that bill me and I typically pay them early—but without a bill that comes in my mailbox each month it tends to slip not only my mind but most of the customers you have as well. Your water company is not what is on my mind 24/7 by any means, so chances of recalling the monthly bill which never comes in the mail, the odds are not good.

You can use the \$35.19 I sent you on your trumped up late fee charges and use it to get yours self a cheap billing software—QuickBooks for DUMMIES is not expensive and you can use it.

I await the response from the Public Service Commission on their findings in this case. Of course if the ruling after checking your company "books" indicates that in fact you did discriminate and you cannot charge me for items that you do not show I owe—as well as not having charged anyone else then I will expect a full refund of the charge I sent to you of \$35.19—plus the amount of \$1.61 which should have been showing as a credit on my account as well.

Rest assured the next payment of my water will be on 4/14 in the amount of \$25.26. Well within your billing process per you Rates and Charges that you sent. And the date will be tracked since it is your prerogative to go or not to go out to collect your payments each day.

Thank you.

Peggy Rose

Peggy S Rose 210 Midgett Dr New Concord, KENTUCKY 42076

*Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

Peggy S Rose 210 Midgett Dr New Concord, KENTUCKY 42076

*Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	A. Signature X
1, Article Addressed to:	If YES, enter delivery address below: No
Center Ridge Water District No.	Tree, and derivery address scion.
Center Ridge Water District No.	in rea, onto delivery address solow.
Center Ridge Water District No.	3. Service Type □ Certified Mail □ Express Mail □ Registered □ Return Receipt for Merchandis

UNITED STATES POSTAL SERVICE Sender: Please print your name, address, and ZIP+4 in this box PUBLIC SERVICE CON 211 SOM CRAMA EO BOARDA al Service™ FIED MAIL RECEIPT 975 Postage 4060 3.30 Certified Fee Postmark Here 5000 Return Receipt Fee (Endorsement Required) Restricted Delivery Fee (Endorsement Required) 3450 Center Ridge Water District No. 2 69 Marguerite Boulevard New Concord, KY 42076

*Center Ridge Water District No. 2 69 Marguerite Blvd New Concord, KY 42076